

# Wovens

## Cleaning & Care: Adler

For water-based stains, use mild detergent foam or upholstery shampoo. For oil based stains, spot clean with a dry cleaning solvent being sure to test area first.

## Cleaning & Care: Core

### **WS General Recommendations**

- Clean with water-based foam or upholstery cleaner or dry cleaning solvents
- Do not saturate with liquids
- Do not get the furniture wet

### **Regular Maintenance**

- Vacuum regularly
- Use the proper upholstery attachment to avoid pilling and remove dust and lint
- Clean periodically to remove build up
- Promptly treat spots and stains

### **Stain Treatment and Spot Cleaning**

A professional cleaning service is recommended

#### *Treat stains quickly*

- It will become increasingly difficult to remove the longer a stain is allowed to set
- Pretest any cleaning method or agent in a small hidden inconspicuous area
- Several less concentrated applications are less damaging than one concentrated application

#### *Do not let fluids penetrate the surface*

- Remove fluids immediately by blotting with a clean, colorfast, absorbent cloth

#### *Remove solid or semi-solid substances*

- Using a flat object, remove as much of the stain as possible
- After removal, vacuum thoroughly using the proper attachments before cleaning with an agent

#### *Water-based stains*

- Using a soft brush or sponge, apply warm, soapy water to the stain

#### *Oil-based stains*

- Use solvent or dry clean solution. Don't apply cleaning agent directly. Apply cleaning agent to cloth or sponge.

#### *For all stains*

- Use light, quick strokes and start from the outside of the stain and work towards the center
- Do not rub or scrub as this may damage the fabric
- Do not use heat. Heat will set the stain.
- Do not over wet as this may leave a ring
- Soak up any remaining cleaning solution
- Use a clean cloth and cool water to remove any residue
- Allow fabric to dry thoroughly
- Vacuum well using appropriate upholstery attachment

**For general spills, such as water, coffee, wine, etc.:**

Gently blot with dry cloth to remove spill, if the spill has dried, dampen the cloth with water and gently work the spill in a circular motion. Avoid rubbing the infected area aggressively, and be sure not to over saturate the fabric. Allow the fabric to air dry, and assess if further action is needed.

If the spill has evolved into a stain, a mixture of a mild soap, and water (See recommendation above) should be used to remove the stain. Dampen a cloth with the mixture and gently work the stain in a circular motion. Avoid rubbing the infected area aggressively, and be sure not to over saturate the fabric. After the stain is removed, dampen a cloth with water only and wipe away any excess soap left behind. Allow the fabric to air dry.

**For tougher, non-liquid spills, such as mustard, mayonnaise, sunscreen, etc.:**

Remove the excess contaminant from the surface of the fabric before cleaning. If the spill has dried up on the fabric, a soft brush or butter knife should be used to remove the dried contaminants before any liquid cleaning treatment is performed. After the contaminants have been removed, proceed with the cleaning method above.

*\*Please note that pile fabrics may require that the entire panel be cleaned in a seam to seam fashion in order to restore the overall appearance of the fabric. Excessive spills may require a consultation with a professional upholstery cleaning company.*

## Cleaning & Care: Archetype | Connelly | Dorset

Recommended Cleaning Solution: Mixture of Tide® or Oxiclean® and warm water (1 teaspoon of soap for every 16 ounces water)

**For general spills, such as water, coffee, wine, etc.:**

Gently blot with dry cloth to remove spill, if the spill has dried, dampen the cloth with water and gently work the spill in a circular motion. Avoid rubbing the infected area aggressively, and be sure not to over saturate the fabric. Allow the fabric to air dry, and assess if further action is needed.

If the spill has evolved into a stain, a mixture of a mild soap, and water (See recommendation above) should be used to remove the stain. Dampen a cloth with the mixture and gently work the stain in a circular motion. Avoid rubbing the infected area aggressively, and be sure not to over saturate the fabric. After the stain is removed, dampen a cloth with water only and wipe away any excess soap left behind. Allow the fabric to air dry.

**For tougher, non-liquid spills, such as mustard, mayonnaise, sunscreen, etc.:**

Remove the excess contaminant from the surface of the fabric before cleaning. If the spill has dried up on the fabric, a soft brush or butter knife should be used to remove the dried contaminants before any liquid cleaning treatment is performed. After the contaminants have been removed, proceed with the cleaning method above.

*\*Please note that pile fabrics may require that the entire panel be cleaned in a seam to seam fashion in order to restore the overall appearance of the fabric. Excessive spills may require a consultation with a professional upholstery cleaning company.*

## Cleaning & Care: Echo | Phrase | Clarity | Couture | Open House | Evoke

Following are recommendations for ongoing maintenance of upholstery fabrics:

- Vacuum the fabric periodically to remove accumulated dirt and dust. The frequency of this and any other routine maintenance is determined by end use conditions.

- Turn and rotate loose cushions on a regular basis.
- Blot fresh spills immediately.
- Ensure that the fabric is adequately rinsed after cleaning, as residual cleaning agents may accelerate soiling.
- Have the fabric professionally cleaned whenever large stains or an overall soiled condition occurs. It is recommended that the upholstery fabric be professionally cleaned on an annual basis.
- Do not remove cushion covers to launder or dry clean.

Some fabric cleaning methods may cause damage to underlying materials used in upholstered furniture. Contact the furniture manufacturer for recommendations and precautions prior to attempting any of the following procedures. Always follow the manufacturer's recommendations for using upholstery cleaning products, and always pretest an inconspicuous area of the fabric for colorfastness to the cleaning agent.

For most water-based stains, a clean, absorbent cloth dampened with a detergent solution (e.g. 1 teaspoon laundry detergent/1 pint warm water) should be applied to the stain. Before applying the solution, carefully scrape away any dried-on materials. Blot the fabric with the treated cloth, working from the outer edge of the stained area moving inward. In order to effectively draw out the stain, replace the cleaning cloth frequently. Rinse well with clear water, and dry the fabric as quickly as practical. Avoid over-wetting the fabric with cleaning fluid or water so as not to damage underlying materials: several light applications of cleaning solution are preferred. Oil-based stains may be treated in a similar manner, substituting a volatile solvent-based cleaner for the detergent solution.

# Non-Wovens

## Cleaning & Care: Castillo | Dillon

Recommended Cleaning Solution: Mixture of Tide® or Oxiclean® and warm water (1 teaspoon of soap for every 16 ounces water)

### **For general spills, such as water, coffee, wine, etc.:**

Gently blot with dry cloth to remove spill, if the spill has dried, dampen the cloth with water and gently work the spill in a circular motion. Avoid rubbing the infected area aggressively. Once the spill has been completely removed, it is important to wipe the surface with a dry cloth to remove any remaining moisture.

If the spill has evolved into a stain, a mixture of a mild soap, and water (See recommendation above) should be used to remove the stain. Dampen a cloth with the mixture and gently work the stain in a circular motion. Avoid rubbing the infected area aggressively and be sure not to over saturate the fabric. After the stain is removed, dampen a cloth with water only and wipe away any excess soap left behind, and wipe the surface with a dry cloth to remove any remaining moisture.

### **For tougher, non-liquid spills, such as mustard, mayonnaise, sunscreen, etc.:**

Remove the excess contaminant from the surface of the fabric before cleaning. If the spill has dried up on the fabric, a soft brush or butter knife should be used to remove the dried contaminants before any liquid cleaning treatment is performed. After the contaminants have been removed, proceed with the cleaning method above.

### **For Healthcare stains, such as Blood, Urine, Disinfectant, etc.:**

A water to bleach solution of 5:1 is recommended. It is important to rinse the cleaned area with water, and dry after applying the bleach solution.

### **Solvents:**

The use of solvents may be necessary when all other cleaning methods have been exhausted, and the stain remains. (It is recommended that solvents are used on Polyurethane and Vinyl fabrics only). Spray the solvent directly onto the stain and allow it to sit for 2-3 minutes, avoid over saturating the fabric. Gently work the stain in a circular motion, and be sure to avoid rubbing the infected area aggressively. After cleaning, make sure to wipe the fabric down with a damp cloth to remove any excess cleaning solution, and then wipe down with a dry cloth to remove any remaining moisture.

## Cleaning & Care: Chambray | Kaleidoscope

Remove most stains with one of the following steps:

Step 1: baby oil, ketchup, chocolate, motor oil, olive oil, tea, coffee

Step 2 & 3: eye shadow, crayon, grease, permanent felt tip marker, mustard, lipstick, ball point pen

Step 1: If cleaned immediately, use a clean dry cotton fabric. Wipe once, careful to remove most of the stain without spreading to surrounding area. Wipe more vigorously a second time if residue remains and proceed to step 2.

Step 2: If residue remains use a straight application of the following concentrated cleaners: • Formula 409® • Fantastik®  
Wipe with a clean cloth, rinse with water and dry. If residue remains, proceed to step 3.

Step 3: More stubborn soiling may be eliminated using a cotton fabric soaked in 91% isopropyl (rubbing) alcohol. Wipe without spreading stain to surrounding area. A second application should be applied with vigorous rubbing in a circular

motion. For highly textured material, a soft toothbrush is recommended to clean valleys and crevices. Wipe with a clean cloth, rinse with water and dry

## Cleaning & Care: Impression

Prompt cleaning is always recommended. Please follow the cleaning guide by type of stain.

**Example:** Dirt, Dust, Grime

*Regular Cleaning & Maintenance* - Clean the soiled area with mild soap and water, then rinse with fresh water and wipe dry with a clean cloth.

**Example:** Ketchup, Chocolate, Coffee, Tea, Soda, Butter, Salad Dressing, Soy Sauce, Mayonaise, Whiskey

*Food Stains/Oils* - Wipe affected area with a soft cloth or soft bristle brush using a non-abrasive cleaner, for example Formula 409™ or Fantastik™. Rinse with fresh water and wipe dry.

**Example:** Blood, Urine, Iodine/Betadine

*Healthcare* - Clean the soiled area with a 10% solution of Household Bleach and water. It is important to rinse the cleaned area with fresh water after applying the bleach solution.

**Example:** Blood, Urine, Iodine/Betadine

*Healthcare* - Clean the soiled area with a 10% solution of Household Bleach and water. It is important to rinse the cleaned area with fresh water after applying the bleach solution.

**Example:** Mascara, Lipstick, Hairspray, Grease, Motor Oil, Soy Sauce, Coffee

*Difficult Stains* - Clean the soiled area with 50% solution of Isopropyl Alcohol (Rubbing Alcohol) and water. It is important to rinse the cleaned area with fresh water after applying the alcohol solution.

## Cleaning & Care: Linette

Recommended Cleaning Solution: Mixture of Tide® or Oxiclean® and warm water (1 teaspoon of soap for every 16 ounces water)

**For general spills, such as water, coffee, wine, etc.:**

Gently blot with dry cloth to remove spill, if the spill has dried, dampen the cloth with water and gently work the spill in a circular motion. Avoid rubbing the infected area aggressively. Once the spill has been completely removed, it is important to wipe the surface with a dry cloth to remove any remaining moisture.

If the spill has evolved into a stain, a mixture of a mild soap, and water (See recommendation above) should be used to remove the stain. Dampen a cloth with the mixture and gently work the stain in a circular motion. Avoid rubbing the infected area aggressively, and be sure not to over saturate the fabric. After the stain is removed, dampen a cloth with water only and wipe away any excess soap left behind, and wipe the surface with a dry cloth to remove any remaining moisture.

**For tougher, non-liquid spills, such as mustard, mayonnaise, sunscreen, etc.:**

Remove the excess contaminant from the surface of the fabric before cleaning. If the spill has dried up on the fabric, a soft brush or butter knife should be used to remove the dried contaminants before any liquid cleaning treatment is performed. After the contaminants have been removed, proceed with the cleaning method above.

**For Healthcare stains, such as Blood, Urine, Disinfectant, etc.:**

A water to bleach solution of 5:1 is recommended. It is important to rinse the cleaned area with water, and dry after applying the bleach solution.

**Solvents:**

The use of solvents may be necessary when all other cleaning methods have been exhausted, and the stain remains. (It is recommended that solvents are used on Polyurethane and Vinyl fabrics only). Spray the solvent directly onto the stain and allow it to sit for 2-3 minutes, avoid over saturating the fabric. Gently work the stain in a circular motion, and be sure to avoid rubbing the infected area aggressively. After cleaning, make sure to wipe the fabric down with a damp cloth to remove any excess cleaning solution, and then wipe down with a dry cloth to remove any remaining moisture.

## Cleaning & Care: Patriot Plus | Silvertex

Remove most stains with one of the following steps:

Step 1: eye shadow, mascara, grease, black felt tip pen, crayon, chocolate, suntan lotion and hair/body oils\*

Step 2 red lipstick

Step 3 blood, urine, feces, oil base paint, tar and asphalt

Steps 4 all other tough stains

Step 1: Remove excess spill with a damp cloth. Clean with a 1:1 mix of Ivory® soap and water. Next, rinse with clean water and dry.

Step 2: Use a straight application of concentrated cleaners such as Formula 409® or Fantastik® spray cleaner. Wipe with a clean cloth, rinse with water and dry.

Step 3: Use a 1:1 mix of ammonia and water, or a 1:4 mix of bleach and water. Rinse with clean water and dry.

Step 4: Use a 1:1 mix of isopropyl alcohol and water. If the stain persists, use straight alcohol. Rinse thoroughly with clean water and pat dry.

Note: For cleaning that requires step 4, use a soft cotton cloth saturated with the cleaning material and rub the stain in circles 10 times. Pat dry with another soft cotton cloth and check the results.

\*Must be cleaned after each instance of exposure to hair and body oils

## Cleaning & Care: Twist

Prompt cleaning is always recommended. Please follow the cleaning guide by type of stain.

**Example:** Dirt, Dust, Grime

*Regular Cleaning & Maintenance* - Clean the soiled area with mild soap and water, then rinse with fresh water and wipe dry with a clean cloth.

**Example:** Ketchup, Chocolate, Coffee, Tea, Soda, Butter, Salad Dressing, Soy Sauce, Mayonaise, Whiskey

*Food Stains/Oils* - Wipe affected area with a soft cloth or soft bristle brush using a non-abrasive cleaner, for example Formula 409TM or FantastikTM. Rinse with fresh water and wipe dry.

**Example:** Blood, Urine, Iodine/Betadine

*Healthcare* - Clean the soiled area with a 10% solution of Household Bleach and water. It is important to rinse the cleaned area with fresh water after applying the bleach solution.

**Example:** Blood, Urine, Iodine/Betadine

*Healthcare* - Clean the soiled area with a 10% solution of Household Bleach and water. It is important to rinse the cleaned area with fresh water after applying the bleach solution.

**Example:** Mascara, Lipstick, Hairspray, Grease, Motor Oil, Soy Sauce, Coffee

*Difficult Stains* - Clean the soiled area with 50% solution of Isopropyl Alcohol (Rubbing Alcohol) and water. It is important to rinse the cleaned area with fresh water after applying the alcohol solution.

## Cleaning & Care: Whisper

Step 1: For light soiling, a solution of 10% household liquid dish soap in warm water, applied with a soft damp cloth. Rub gently and rinse with a water dampened cloth.

Step 2: For heavy soiling, dampen a soft white cloth with a one to one (1:1) solution of Formula 409® and water or Fantastik® and water. Rub gently and rinse with a water dampened cloth.

Step 3: For more difficult stains, dampen a soft white cloth with a solution of household bleach (10% bleach and 90% water). Rub gently and rinse with a water dampened cloth to remove bleach concentration.

**Do not use with alcohol-based cleaning agents!**